How to Access Trail Blazer Remotely on an iDevice (iPod touch, iPad, or iPhone) Using the Free Microsoft Remote Desktop App

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Last Updated: 2016-01-25

Overview

This article is for people who want to access their **Trail Blazer** database off of an iDevice such as an iPad, iPhone, or iPod touch. **Trail Blazer** is intended for desktop use, especially when performing more advanced tasks, but this option will still allow you to view the entire application so that you can pull reports, perform data entry, etc.

💡 **Tip:** Purchase a **stylus** for your iDevice so that you don't muck it up with fingerprints, and it will greatly improve the accuracy of 'taps' when using **Trail Blazer** in this way.

Steps

Launch the **App Store** app on your device.

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Search for '**Microsoft Remote Desktop**' on in the search box, and select it from the results.

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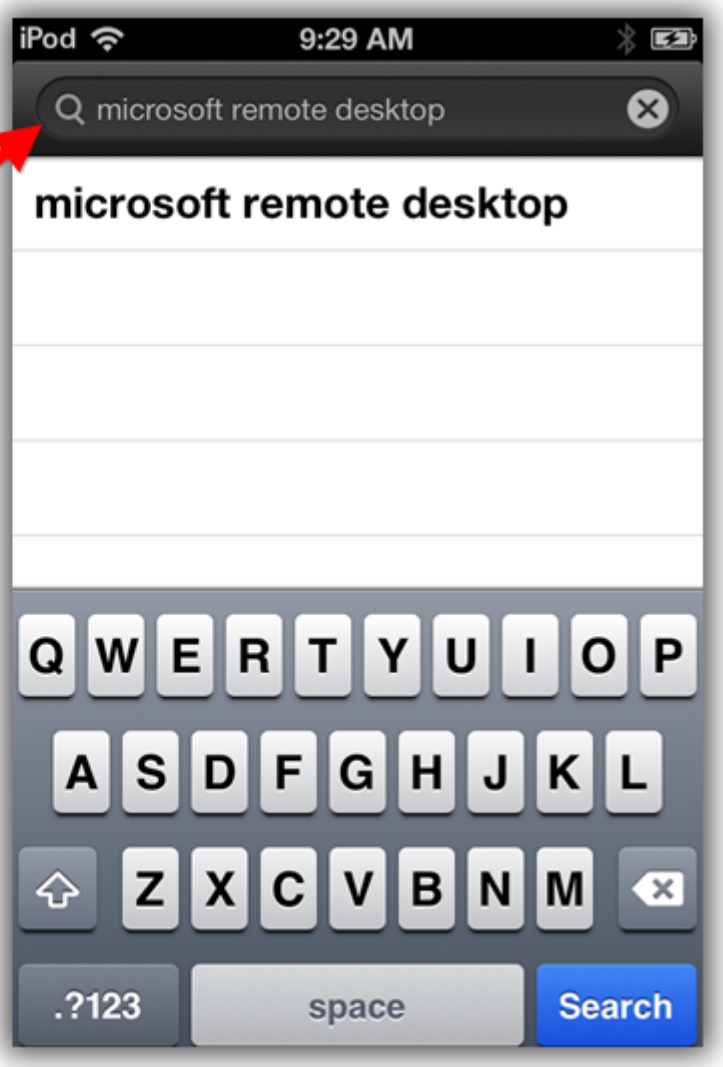
Search for 'Microsoft Remote Desktop'.



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Tap on the **[+ Get]** button.

Tap on **[Install App]** to initiate the download process.

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If you're *already* logged in with your **Apple ID** the download will start right away, if you *aren't* logged in you'll either need to select the option to sign into your Apple ID, or create a new one.

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Either log in with your current Apple ID account, or create a new one if necessary.

In my *example* signed in with an existing Apple ID.

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Once the download/install is complete, launch the application.

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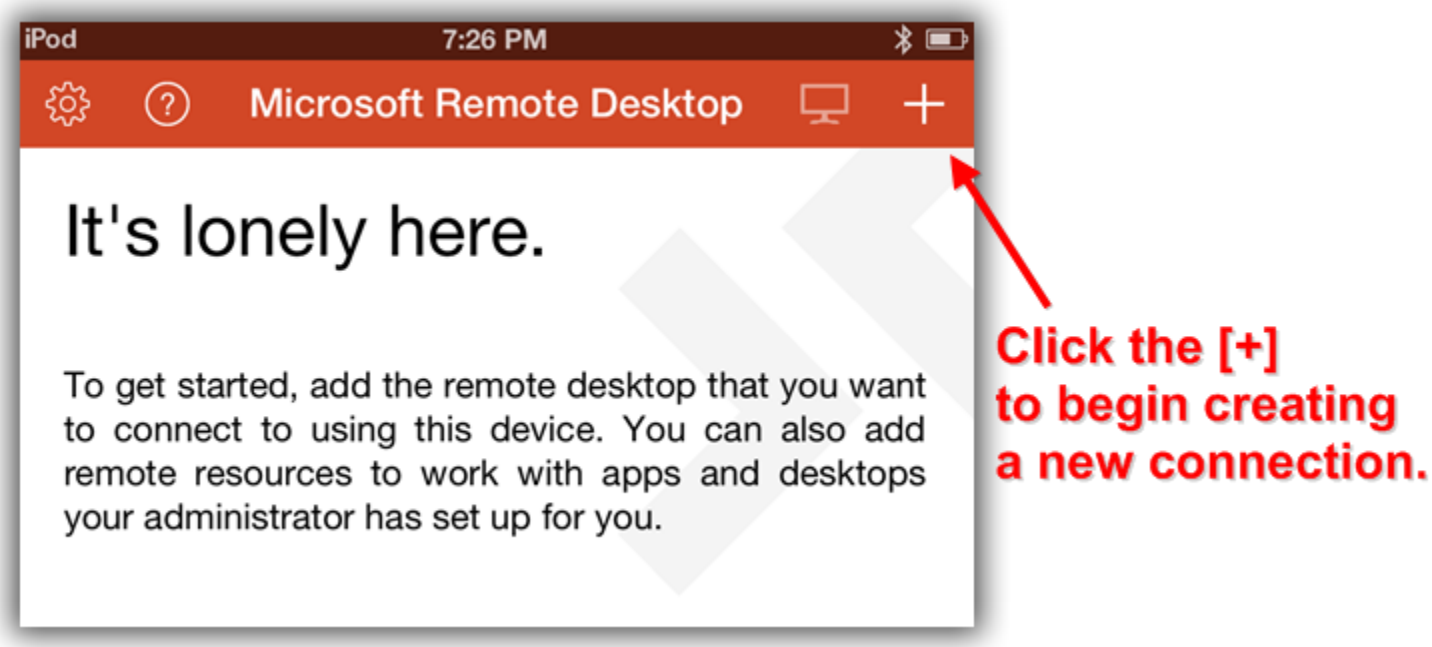
Below is a screenshot of the home screen on the Remote Desktop app. Tap on the **[+]** button in the upper-right to begin creating a new connection.



This will bring you to the **Add Connection** screen. Select **Add PC or Server** from the list.

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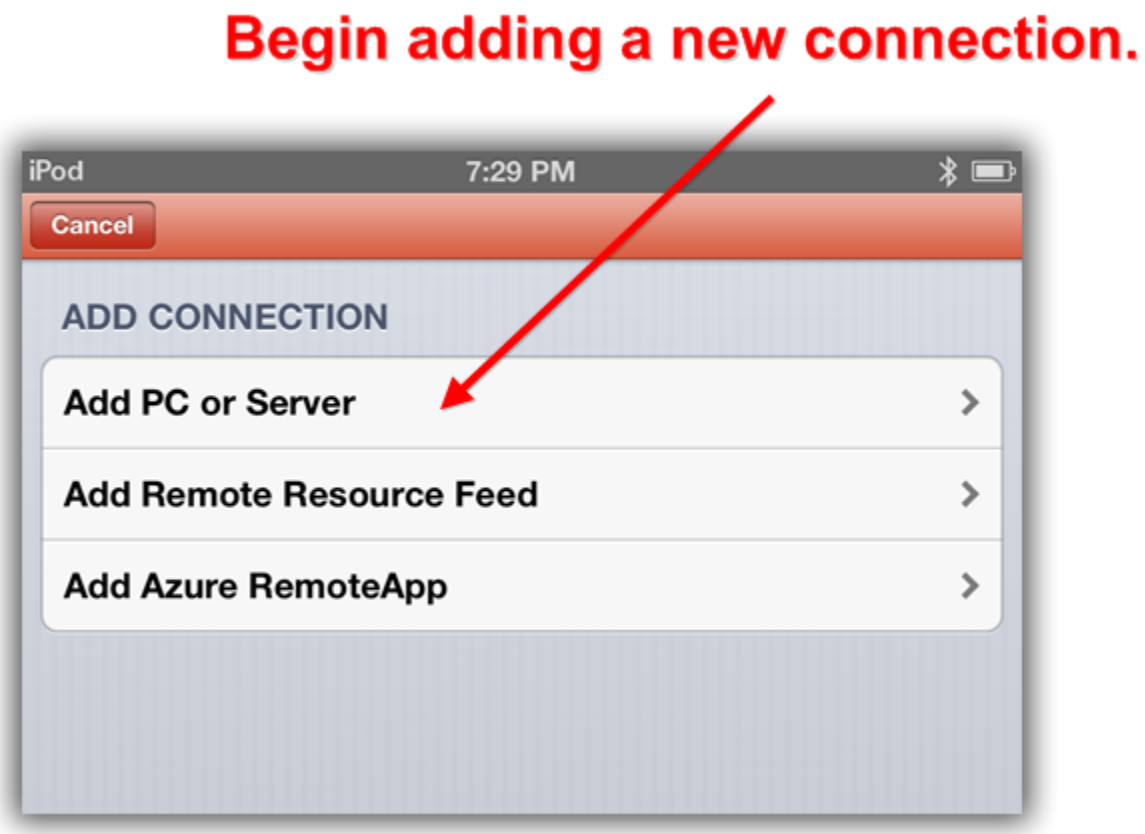

Select the option for **PC Name – Host name or IP address**.

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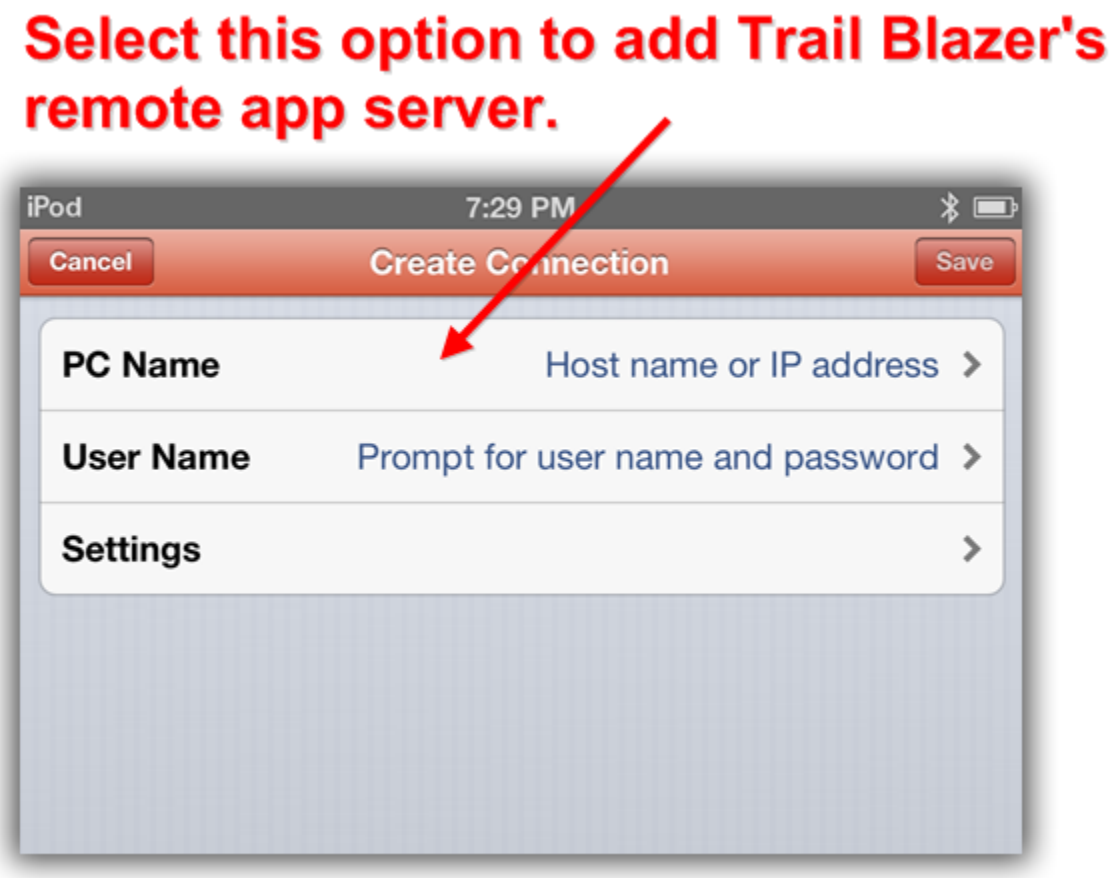

Enter the **Host name** or **IP address**, which is '**appserver1.trailblz.net**', and then tap on **[Done]**.

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Click on the **User Name** option.

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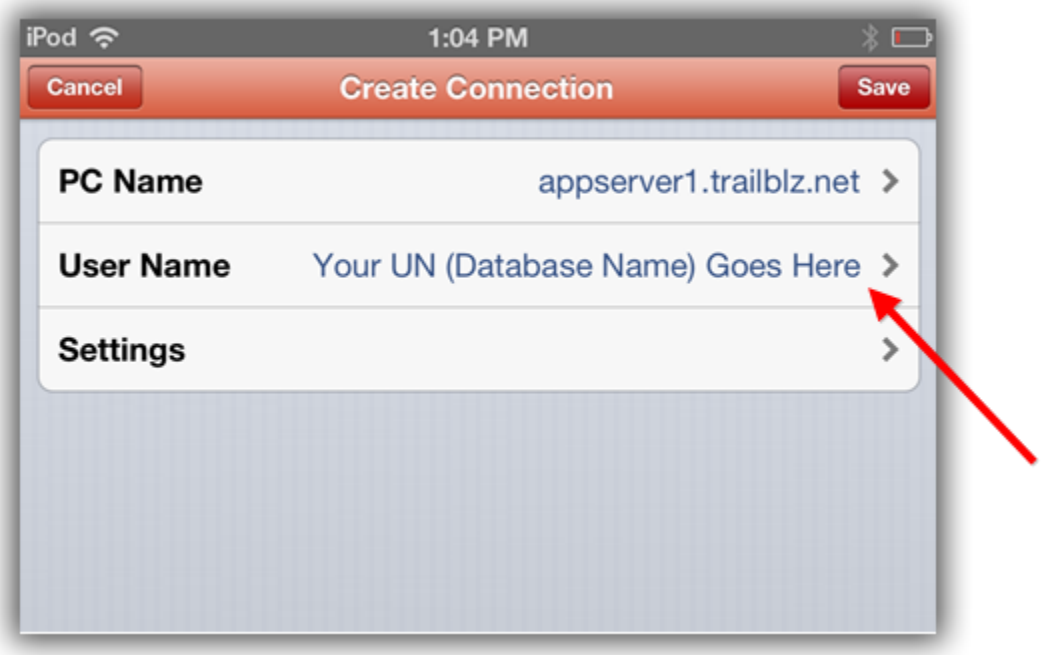

In the **User Names** screen tap on the option for **Add User Account**.

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Input your **UN** (*same as your **Database Name***) & **PW** (*this is shared between all members of your org who connect this way, once logged in you'll use your own credentials*), then hit **[Save]**.

Once this is saved you can enter a **Friendly Name**, in my *example* I called mine "**Trail Blazer Remote Desktop**".

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Last but not least you'll need to navigate to the **Settings** screen.

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Configure your settings. For the most part you can just use the defaults. My *example* is below.

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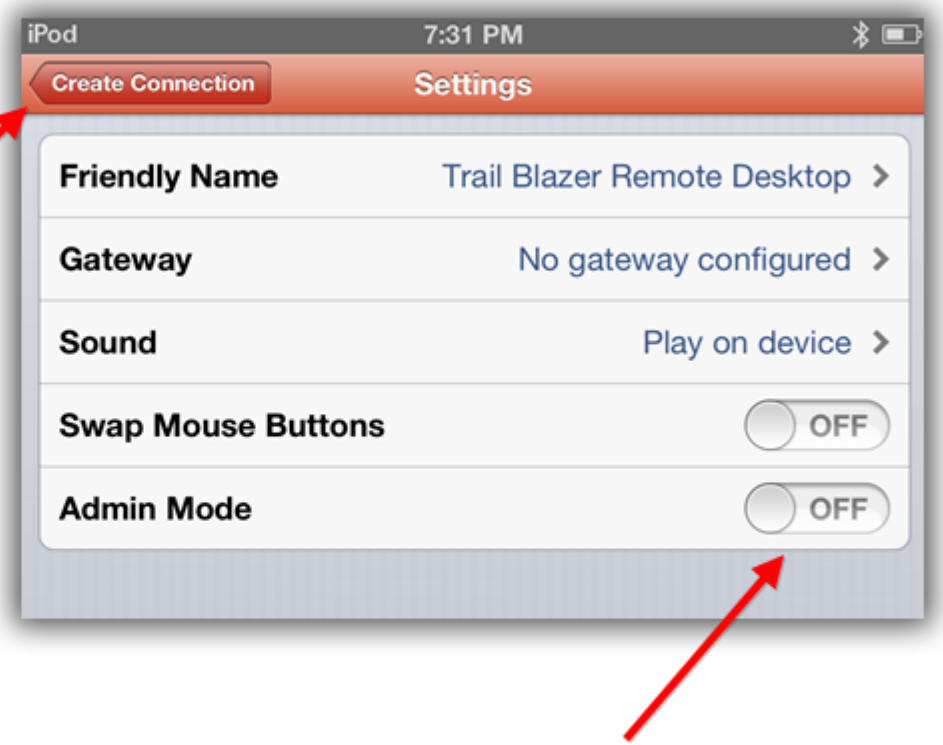
These are the settings you'll want to use (most can be left as their default).

Once the settings are configured tap on this button to return back to the Create Connection screen.



Make sure this is 'NOT' turned on or the log in process will fail.

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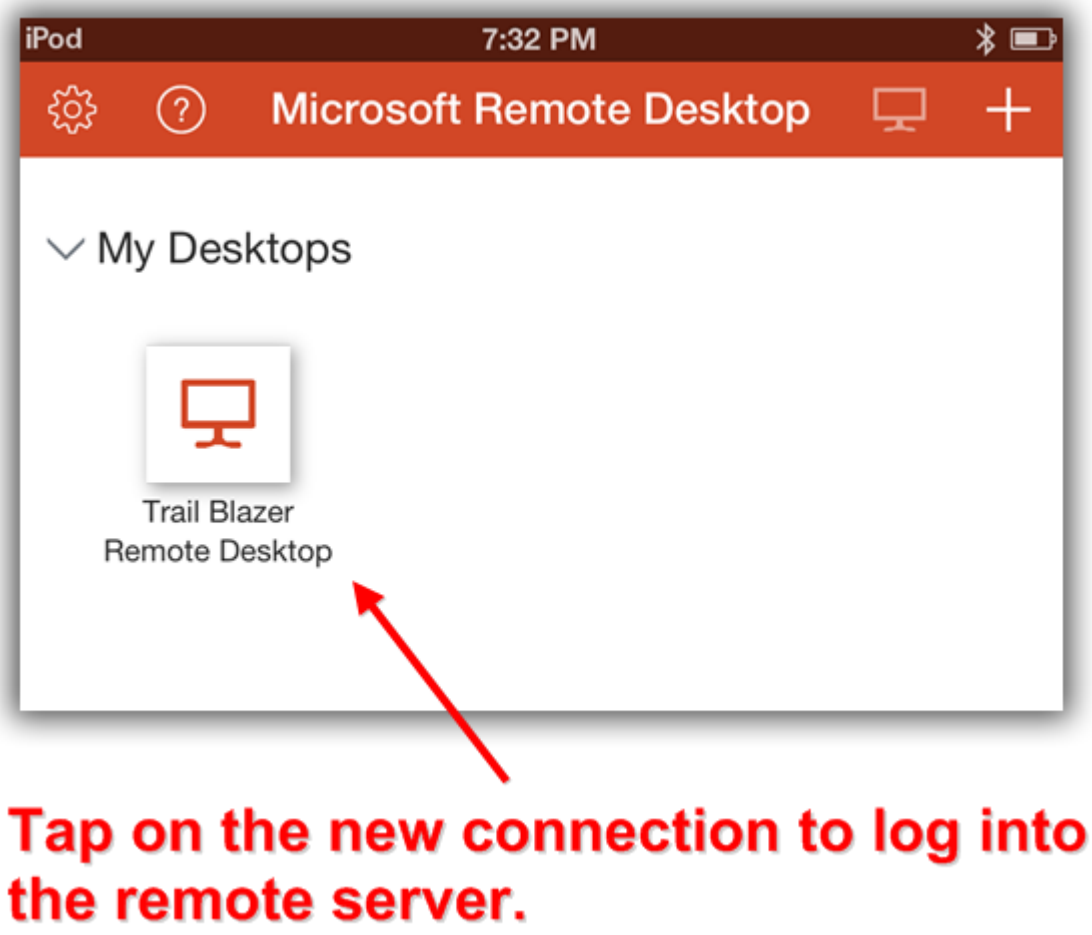
Once the connection is complete it'll look similar to the image below. Tap on your new connection to begin the log in process.



The first time you connect you'll get a warning message regarding the server certificate. If you prefer not to see this message each time, flip the switch on at the bottom that says '**Don't ask me again for the connection to this computer**' and then tap on **[Accept]**.

Img 1 – Server Not Verified

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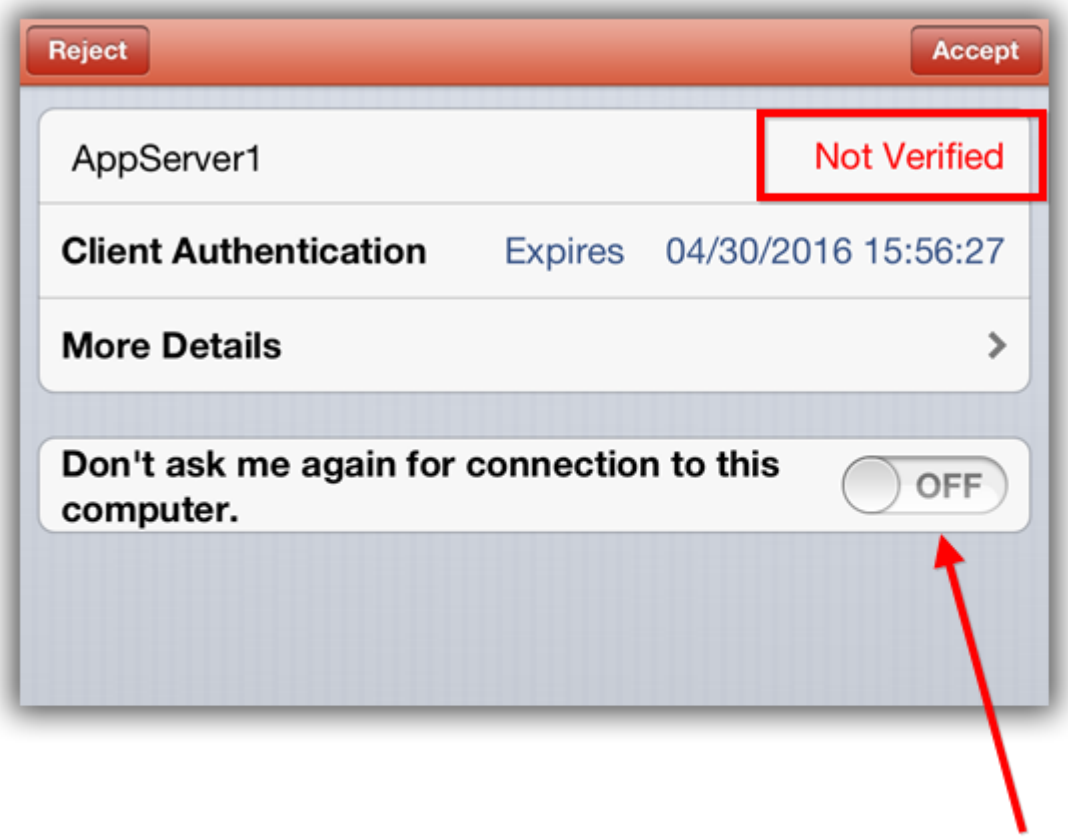
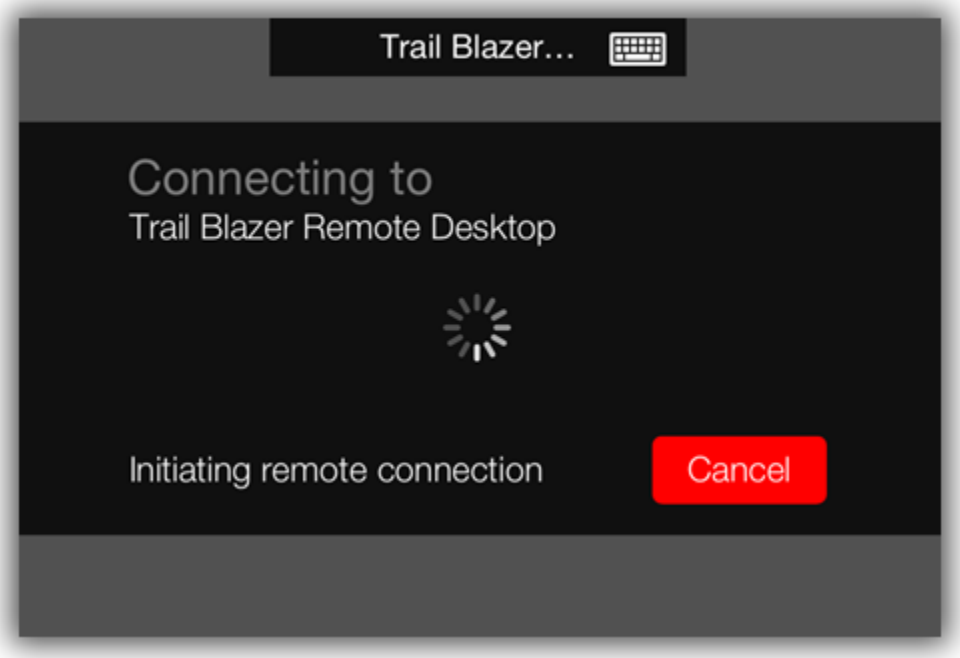


By default the first time you log in this setting will be set to 'OFF'.

Img 2 – Turn Setting to 'On' and Tap [Accept]

You'll get a load screen as the log in proceeds.

Load screen while accessing the remote server.



Below is a screenshot of what the remote desktop looks like when first logging in. Tap on the Trail Blazer icon to launch the application.

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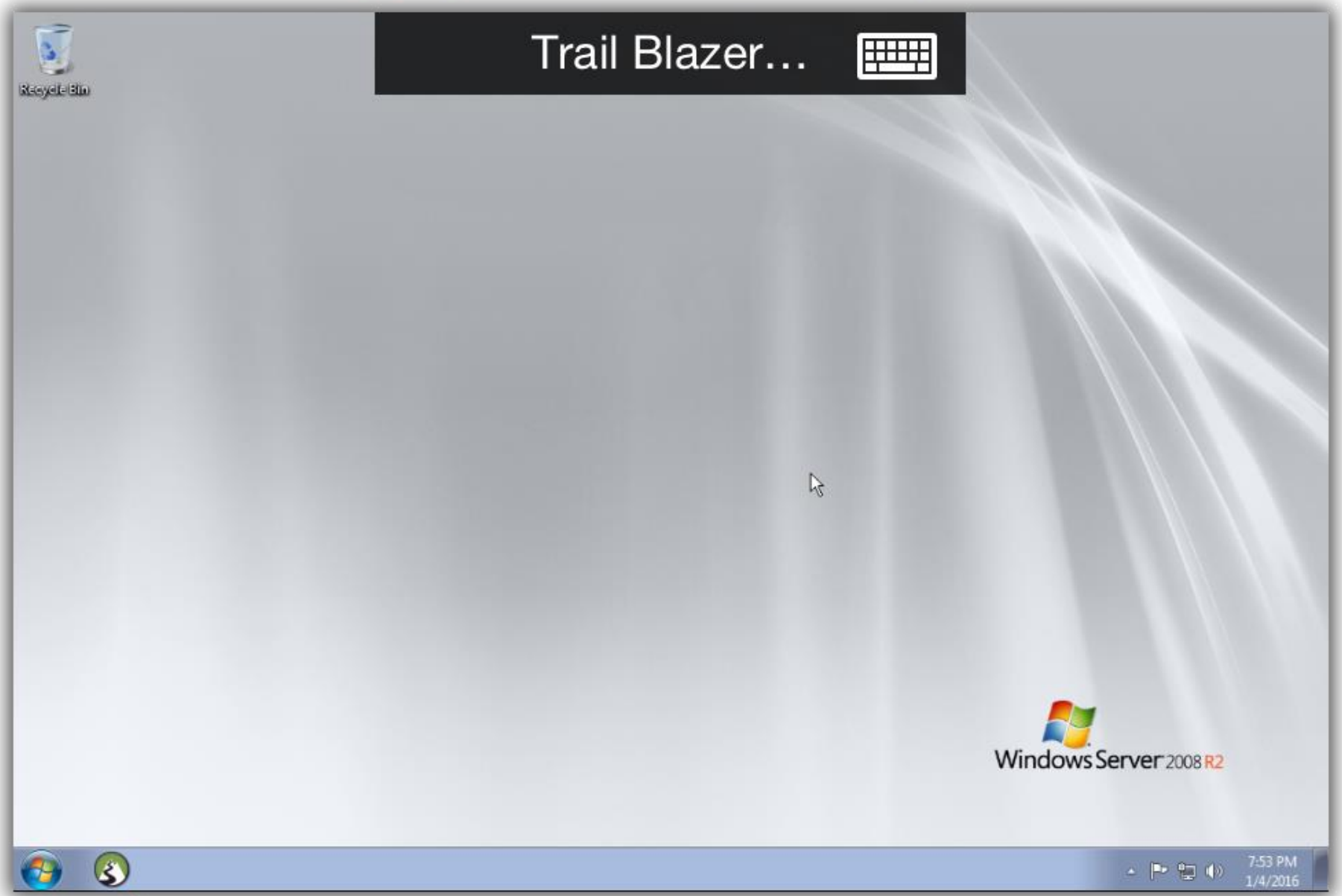
View when first logging into the remote desktop via a mobile device.



Enter your UN, PW, and click **[OK]** to log in. *You can use the keyboard controls that will pop-up after tapping on a field as shown in the image below.*

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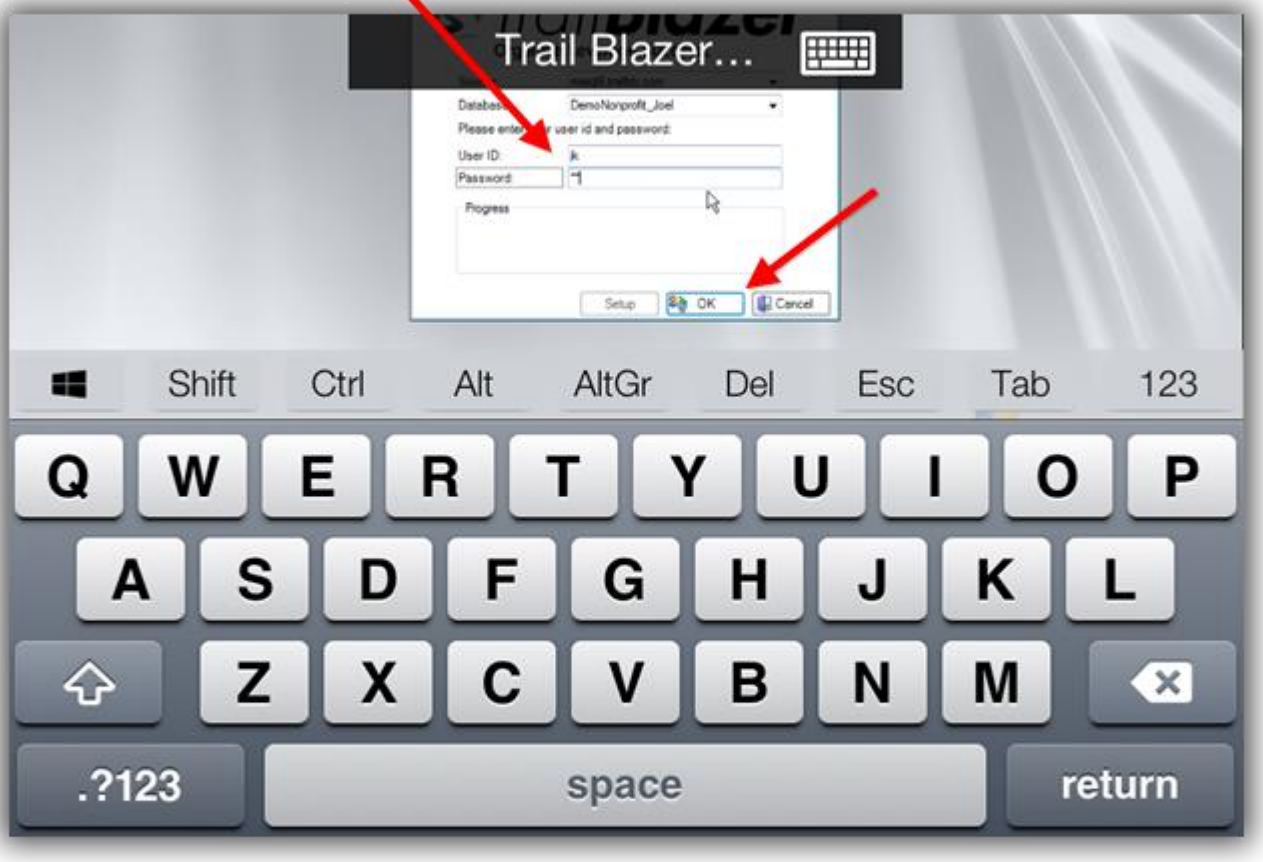
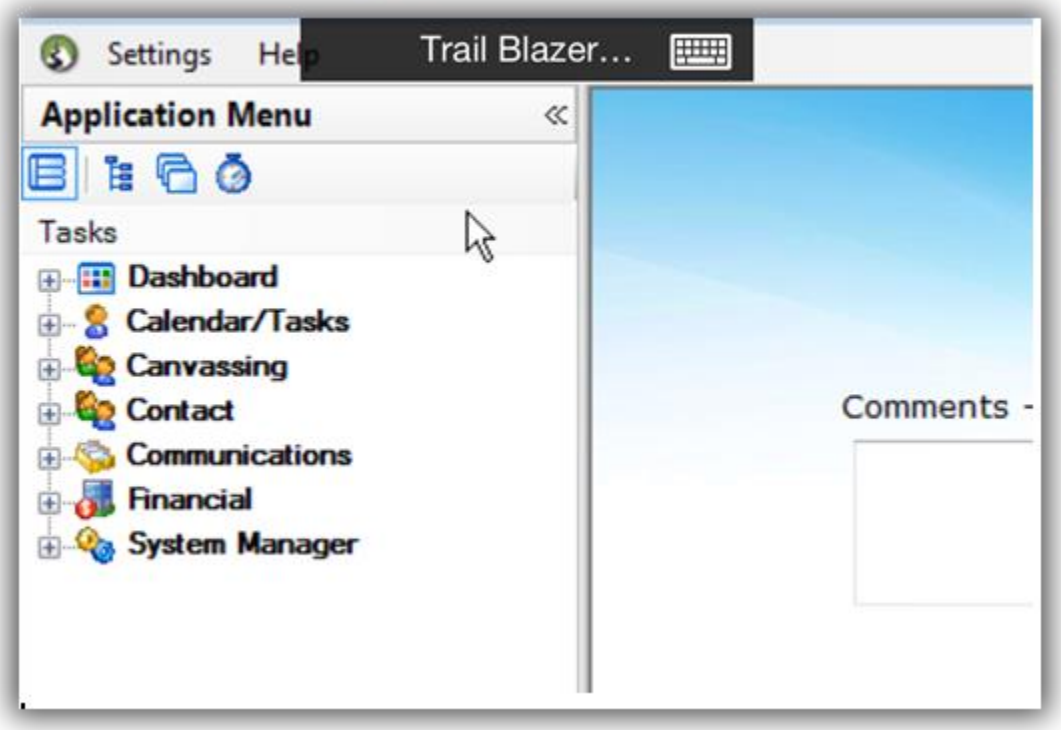
Input your UN & PW, then click [OK] to log into your database.



This keyboard will popup once you tap on a field to input text/numbers/etc.

Below is an *example* of a zoomed-in view on my iPod touch looking at the Application Menu. As you can see the program renders very small on smaller screens, but you can still navigate the full application with some practice.

Zoomed-in view of the Application Menu on an iPod touch.



When you're finished working you should close down the program, and log off of the remote connection (shown in a series of screenshots below).

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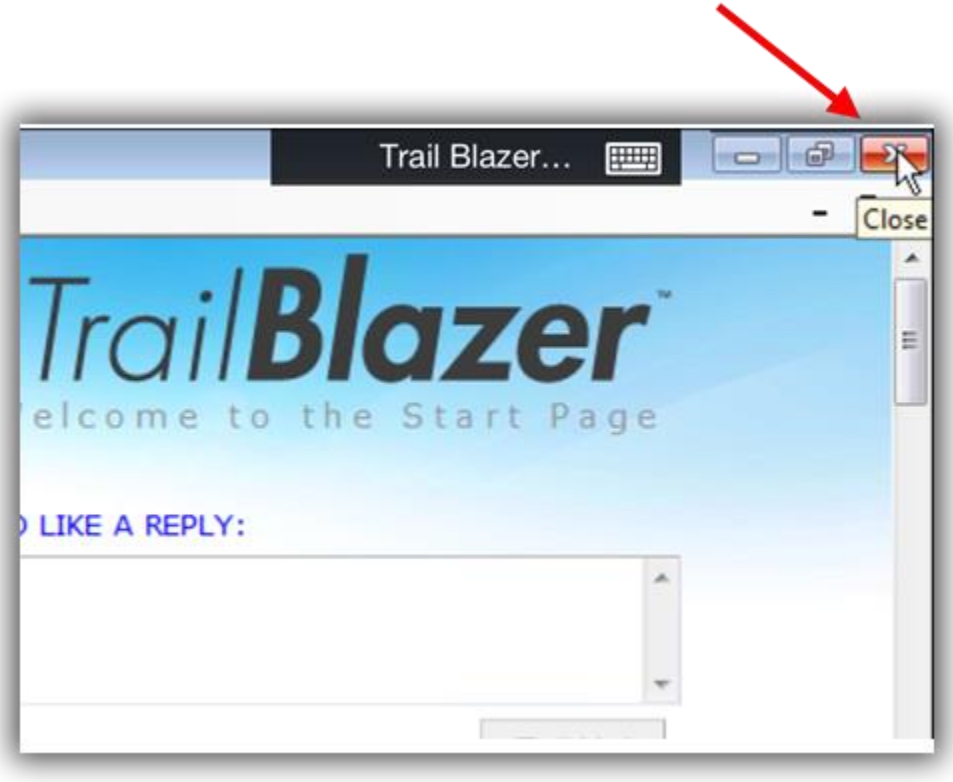
Img 1 – Click the red **[x]** in the upper-right of the program.



Img 2 – Click **[OK]** to close.

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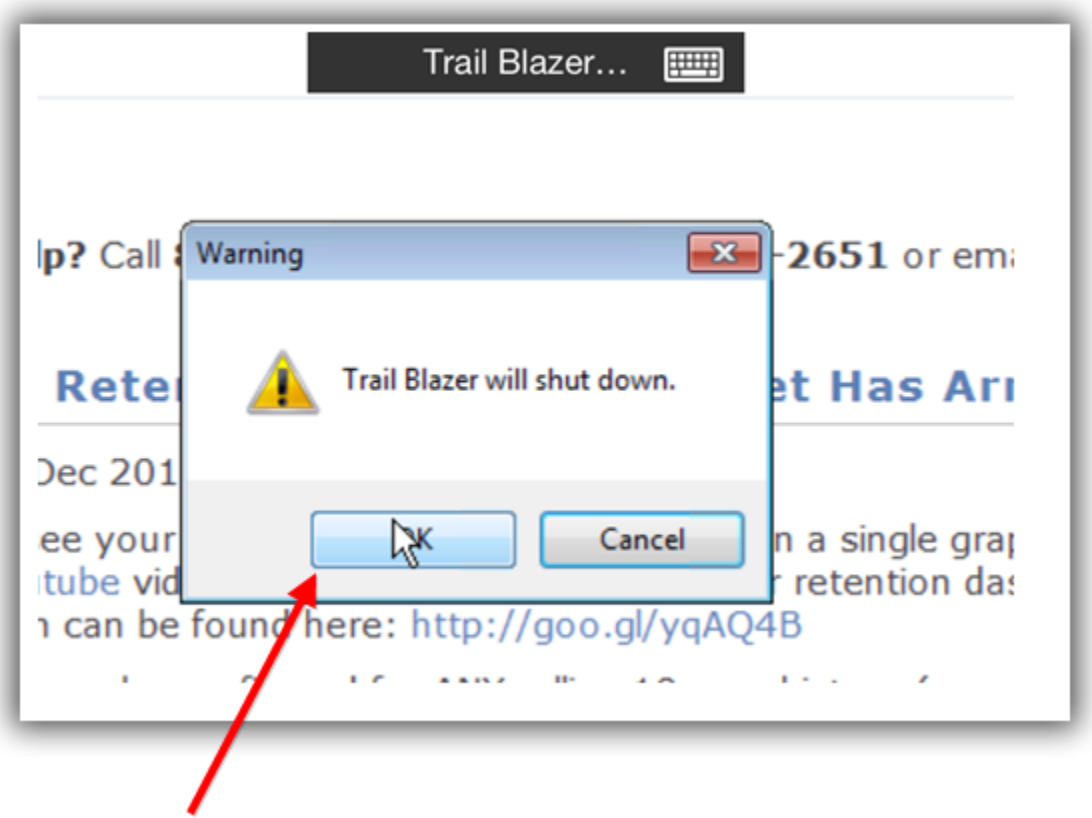

Navigate to the lower-left of the remote desktop, tap on the Windows Start Button, and **log off**.

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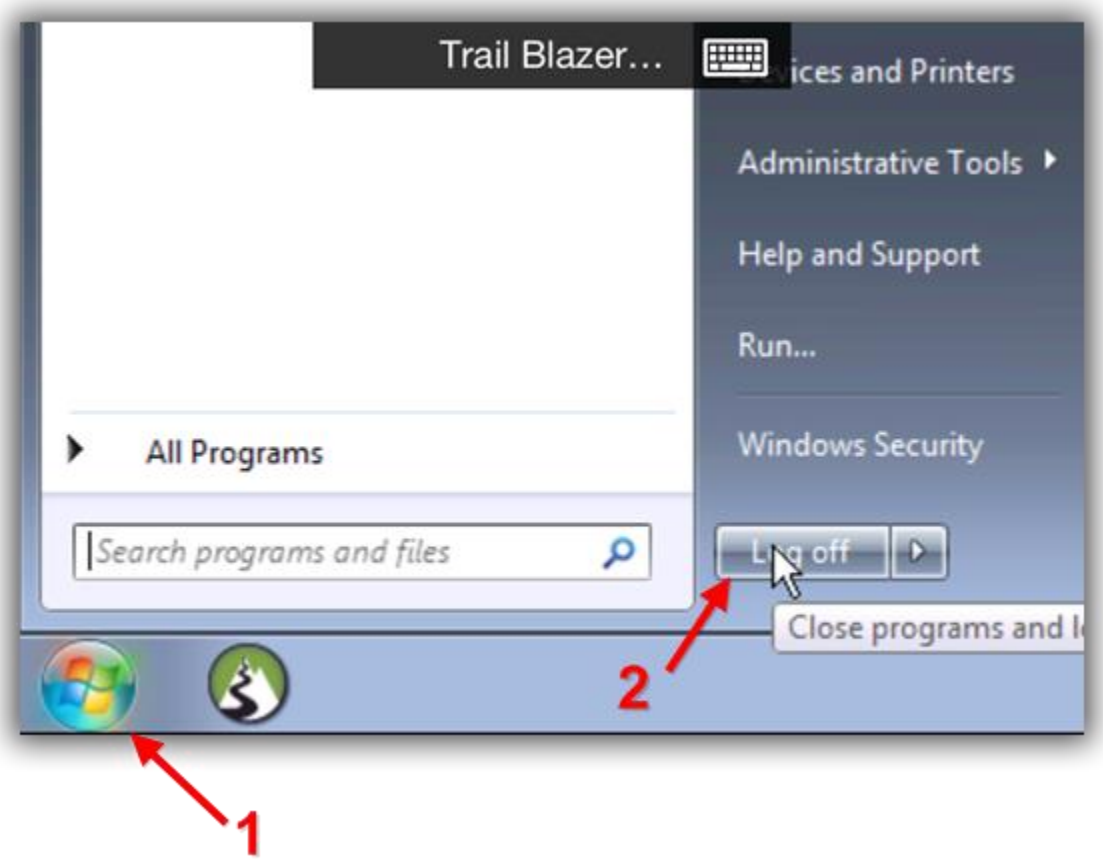

If you have any troubles getting this configured on your device please call or email our live support. Take a look at the related resources below for links to a variety of similar topics.

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Related Resources

Article: Trail Blazer on PC vs Trail Blazer on Any Other Device
Article: Configure 2X Client RDP Connection on your iPad (or any mobile device)
Article: Configure Microsoft Remote Desktop – For Mac Users
Article: Printing and Mapping Drives with RDC – Microsoft Remote Desktop Client
Article: Copying Files From Macintosh to Remote Desktop
Article: Mobile Base Camp – Contact Search
Article: Mobile Base Camp – Mobile Canvassing
Video: 2X iPad Install and Configure
Video: Canvass Your Neighborhood With Our Mobile Canvassing App
Video: Mobile Canvassing
Video: Multiple Database Logon
3rd Party Resource: Getting Started with Remote Desktop Client on iOS

Trail Blazer Live Support

✆ **Phone:** 1-866-909-8700

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Email: support@trailblz.com
Facebook: https://www.facebook.com/pages/Trail-Blazer-Software/64872951180
Twitter: https://twitter.com/trailblazersoft

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Click here to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

** After registering you'll receive a confirmation email with the instructions for how to log into the GoToMeeting session where we host our live interactive trainings.*

** This service is included in your contract.*